



Exchange Request

Customer Service Representative:

Please complete the form in full and return with the unrequired goods.

Customer Name:

Address:

Postcode:

Contact Telephone:

Date:

Order Ref. No:

Delivery Date:

In line with our standard Terms & Conditions all good must be returned to the Company within 60 days of delivery

Email Address:

Product Info:

Item Code / SKU	Quantity to be Exchanged	Reason for Exchange

For Internal Warehouse Use Only

Description of goods collected	Exchange Policy 1. Unused and uninstalled tiles The tiles not have been used even once, they should have never been installed anywhere and must not show any signs of degradation. 2. Good condition The tiles must be in a good condition so that it can be resold, they must not show any signs of wear and tear, scratches, cracks or broken parts.
Date Received	
Warehouse Signature	

Exchanges will be processed within 5 working days following our receipt of the goods, original delivery costs will be deducted*.

Return Address:

Tiles For Ever, Unit 1 Low Mills Road, Lower Wortley
Leeds, West Yorkshire, LS12 4UY